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Coaching Supervision: Introductory Skills for Supervisors in Home and Residential Care.

\$125, Standard shipping & handling is free. Overnight shipping & handling is \$15 per copy. (202 pgs., including handouts). This curriculum introduces the supervisors of direct-care workers to the skills they need to effectively help workers solve problems and improve work performance. The 7 modules are designed to be taught over two days, and introduce supervisors to four key skills: Active Listening; Self-Management; Self-Awareness, and Presenting the Problem. The curriculum includes learning objectives, activities, questions for discussion, and all necessary handouts. This curriculum is available for either home care or nursing home settings.

*The curriculum comes in a handsome three-ring binder, with dividers, and high-quality handouts designed for easy reproduction, along with a training DVD of demonstration role plays.

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PHI is an employment development and advocacy organization working to promote quality jobs and quality care in long-term care.